

# LOTUS WELLNESS, INC.

To our patients:

Thank you for choosing our services. We will try our best to provide quality and professional services to you. Prior to your treatment, please have a snack or small meal, as an empty or too full stomach may make you lightheaded or nauseous.

Please be on time for your appointment. If you are running late, please give us a call. Cancellations are to be made no less than 24 hours prior to your appointment or there will be a \$35.00 cancellation fee (except in cases of emergencies).

If you wish for us to bill your insurance, please submit your information at least 24 hours (working days) prior to your appointment for verification. If your insurance is not verified by the time of your appointment, you will be expected to pay for the service. When applicable, we will bill your insurance company. We bill according to CPT and ICD10 codes and based on reasonable and customary charges in our state and area. Your co-payments, deductibles and co-insurance are expected to be paid on the day of your visit.

Our services are provided in our studio-cottage next to Monica Dabney's home. Please contact us if you have trouble finding us the day of your appointment.

Thank you for choosing us,

Monica Dabney, L.Ac., CPLCDirector



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